Evolve 2026 Carrier 1:1

January 22-23, 2025

BeWell
New Mexico's Health Insurance Marketplace

Evolve 2026

Agenda

1.	Companion Guide/RCNI Questions/NM - Specific Customizations
2.	Project Timeline Slides
3.	Transition Questions from Carriers
4.	Next Steps
5.	Questions?

Companion Guide/RCNI Questions/NM Specific Customizations

GetInsured sent the 834 Companion Guide and Reconciliation Guide on 9/9/2024.

- BeWell shared a document outlining the differences between the current 834 and RCNI implementation and the future 834 and RCNI implementation on 11/25/2024.

Thank you for providing your confirmation of alignment with the new EDI and RCNI.

Reminder:
Carriers will start receiving 834s with the GetInsured specifications in October 2025 when Plan Year 2026 auto-renewals are transmitted. During this time, carriers will continue to receive 834s from the current BeWell EDI vendor for all Plan Year 2025 enrollments and prior. This overlap period where carriers will receive transactions from both vendors will run from October 2025 through early 2026 (exact date TBD).

Timeline: Kickoff and Environment Setup

Activity	Start Date	End Date	Responsible Party
Kickoff and Preparation			
Carrier/BeWell/GetInsured Kickoff Meeting	Sept 2024	Sept 2024	**Complete**
Baseline GetInsured 834 Companion Guide and RCNI Guide Shared with Carriers	Sept 2024	Sept 2024	**Complete**
NM-specific 834 and RCNI Documentation Shared with Carriers	Sept 2024	Nov 2024	**Complete**
Identify key questions related to premium billing transition	Oct 2024	Oct 2024	**Complete**
Carriers confirm ability to align with new system's EDI by May 2025 after receipt and review of NM-specific documentation – **Due 1/17/2025**	Nov 2024	Jan 2025	**Complete**
Carriers update their systems according to Companion Guide	Sept 2024	May 2025	Carriers
Biweekly 1:1 Meetings with Carriers initiated	Oct 2024	Oct 2024	**Complete**
Test Environment Setup			
Carrier Return Admin Forms and Testing Rate Data	Feb 2025	March 2025	Carriers
Carrier Portal IP Address Whitelisting	March 2025	April 2025	GetInsured
SFTP IP Address Allowlisting + SFTP Credential Creation	March 2025	April 2025	GetInsured
Setup Carrier Profiles in Carrier QA Environment & Provide Credentials	May 2025	May 2025	GetInsured
Load Rate Data into Test Environment	May 2025	May 2025	GetInsured
Carriers complete SFTP connectivity test in Carrier QA	May 2025	May 2025	Carriers/GetInsured
Carriers review rate data in test environment	May 2025	May 2025	Carriers

Timeline: EDI Testing

Activity	Start Date	End Date	Responsible Party
EDI Testing			
EDI Test Case Generation	May 2025	May 2025	GetInsured
Carrier EDI Testing	June 2025	July 2025	Carriers/GetInsured
Provider Directory Testing	July 2025	August 2025	Carriers/GetInsured
Carrier RCNI Testing	August 2025	August 2025	Carriers/GetInsured
PayNow Configuration and Carrier Self-Service Testing	August 2025	August 2025	Carriers/GetInsured
Test Scenario Sign-Off and Go/No-Go	September 2025	September 2025	BeWell

Timeline: Production Readiness and Plan Management

Activity	Start Date	End Date	Responsible Party
Production Readiness			
Provide production SFTP and Carrier Profile Admin Forms to Carriers	July 2025	July 2025	GetInsured
Carriers return production SFTP and Carrier Profile Form	July 2025	July 2025	Carriers
Set up Carrier Profiles in production & Provide Credentials	August 2025	August 2025	BeWell
Certify Carriers on platform	August 2025	August 2025	BeWell
SFTP IP Address Whitelisting + SFTP Credential Creation	September 2025	September 2025	GetInsured
Carriers complete SFTP connectivity test in production	September 2025	September 2025	Carriers/GetInsured
BeWell and GetInsured provide Ticketing System and Operational Training	September 2025	October 2025	BeWell/GetInsured
Carriers receive access to Enrollment and Ticketing System Portal	October 2025	October 2025	GetInsured
Plan Management			
GetInsured connects to production SERFF environment	July 2025	July 2025	GetInsured
Carriers provide final plan data to SERFF	August 2025	August 2025	Carriers
Plan and rate data is loaded to system directly from SERFF	August 2025	August 2025	BeWell/OSI
Carriers and BeWell validate plan and rate data in production	August 2025	September 2025	Carriers/BeWell
Carriers provide final Provider Directory Data	August 2025	September 2025	Carriers
Carrier Production Provider Directory Testing	September 2025	September 2025	GetInsured/Carriers

Timeline: Production Readiness and Plan Management

Activity	Start Date	End Date	Responsible Party
Operational Readiness			
CEC Launch	Oct 2025	Oct 2025	BeWell
Anonymous Shopping for PY 2026 Begins	Oct 2025	Oct 2025	BeWell
Open Enrollment Period	November 1, 2025	January 15, 2026	BeWell
Open Enrollment Deadline for 1/1/26 Coverage	December 31, 2025	December 31, 2025	BeWell
Open Enrollment Deadline for 2/1/26 Coverage	January 15, 2026	January 15, 2026	BeWell
Open Enrollment Ends	January 15, 2026	January 15, 2026	BeWell
Data Migration and Auto-Renewals			
Auto-Renewals Sent to Carriers	October 2025	October 2025	GetInsured
Daily 834 Files from GetInsured begin for PY 2026	November 2025	November 2025	GetInsured
Catch Up Auto-Renewals Sent to Carriers	November 2025	December 2025	GetInsured

Transition Questions from Carriers

Have a question? Click here

Reminder: the new collaboration site is found at:

Home - BeWell Carriers

We encourage you to use this feature to submit questions about the transition or review questions that other carriers have asked.

Next Steps

In the coming weeks, we will be sharing a few forms that need to be completed and returned.

- Carrier Profile Form – To set up your carrier profile in Carrier QA including those who will be completing EDI testing and plan preview
- SFTP Set up Form – To set up the Carrier QA Connectivity
- PayNow Form – To provide access to Carrier QA for PayNow configuration

Questions?

BeWell New Mexico's Health Insurance Marketplace